



Chicos Hundehort GmbH
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Customer Information Sheet Chicos Hundehort

Thank you for choosing Chico's dog day care center. In this bulletin we summarised all the important aspects.

First things first

Please fill in the attached registration form such that we have all the relevant informations in case of emergency.

Bring-in and pick-up times

The dogs can only be brought and picked up after confirmation by email or phone. In case of a change of plan, the staff has to be informed immediately.

The bring-in and pick-up times are as follows:

Weekday	Morning	Afternoon
Monday till Friday	07.15-08.30 h / 11.00-12.00 h	14.15-17.45 h
Saturday	08.30-09.30 h / 11.00-12.00 h	14.15-17.45 h
Sunday	09.00-10.00 h / 11.00-12.00 h	14.15-17.45 h

Before 7.15 am and 6.00 pm the center is closed.

The reservation is valid after confirmation by the staff.

Cancellation of a vacation spot

In case of cancellation (reservations over multiple days) the following conditions hold:

Cancellation fees

18 to 14 days before the appointment:	50% of the vacation time
13 to 0 days before the appointment:	100% of the vacation time

If the dog is picked up before the full price is charged.

Vaccinations

For the well-being of your loved one and the other guests your dog has to be correctly vaccinated at least ten days before entry.

A vaccination card is required.

Your dog day care center with passion, heart and professional experience



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Dog food

Please bring enough food for your dog. Preferable with the dog's name, your name and daily rations attached. If your dog needs special medicine or composition of food, please inform the staff with an attached note.

Accident and illness

Please always leave a contact address for emergencies. The dog owner is liable for all illnesses or injuries that occur during the stay.

If not agreed upon beforehand and the owner cannot be reached, the staff has the right, after consulting the vet, to schedule surgeries or potential euthanasia. Also alternative treatments may be chosen for the well-being of your dog.

Intact male dogs / she-dogs in heat

Please note that we cannot accept intact male dogs and she-dogs in heat due to safety reasons.

Liability

All dogs are through the day care center insured. Any damages caused by the dog to the facility have to be paid by owner. (personal liability)

Prices

Dog size	Weight	Height	Price per day
Small dogs	up to 19kg	up to 40cm	CHF 43.-
Medium-sized dogs	from 20kg	or from 41cm	CHF 48.-

Special medicine (deworming etc.) are charged seperately.

Overnight stays

New, we now offer overnight stays at staff members' private places. This is limited to five dog and have to be scheduled in advance.

Extra charge per night CHF 35.-

Ausbildungsangebote

Dog training

Dog-Energy-Training (privat lessons):	Single lesson	CHF 120.-
Dog-Energy-Training (privat lessons)	5 lessons	CHF 550.-
Dog-Energy-Training (privat lessons)	10 lessons	CHF 1000.-
Dog-Energy-Training (group lessons)	6 lessons	CHF 180.-
Internship. Animal handler (FBA) (three months or at least 510 hours)	per month	CHF 500.-

Health (Muscular, bite wounds, back, pain, immune system)

Dog-Bio-Laser Therapy	Single lesson	CHF 45.-
Dog-Bio-Laser Therapy	5 lessons	CHF 200.-
Dog-Bio-Laser Therapy	10 lessons	CHF 375.-

Checklist "My dog goes to the day care center"

Before entry:

- Early reservation of the vacation spot. Especially during busy holiday times.
- Fill in or update the registration form.
- Purchase enough food and label it with the dog's name
- Prepare the vaccination card.
- Prepare enough medicine.
- Written remarks about peculiarities of dog. (Medicine, food, allergies, injuries).
- Inform the staff by telephone or email of the exact entry time

At entry

Prepare:

- Collar or harness
- Food, medicine
- Vaccination card
- Registration form
- If required. Snuggle blanket, favourite toy etc.

There are already enough beds and blankets in the center.

At checkout

- Be happy to see your dog again.
- Take home leftovers of food or medicine, vaccination card, leash
- Pay the invoice in CASH
- If possible arrange next appointments

We happily answer any questions or uncertainties.

Directions

Chicos Hundehort GmbH, Furthof 5, 8820 Wädenswil

- Highway A3 exit Wädenswil
- In the roundabout take exit Restaurant Neubühl
- After 2km turn left onto Alpenweg (Highway bridge, Cindy's dinner)
- Finally, park your car in the public parking field or on the right street side on the bridge
- The Chicos Hundehort is reached by foot (100m) on the left side

Access route

